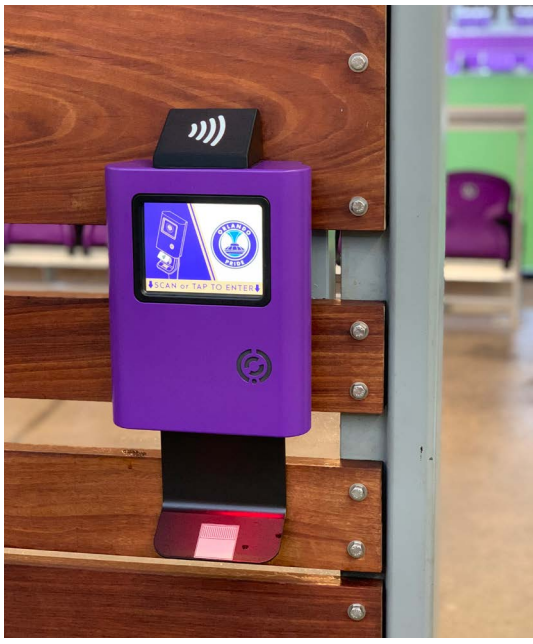
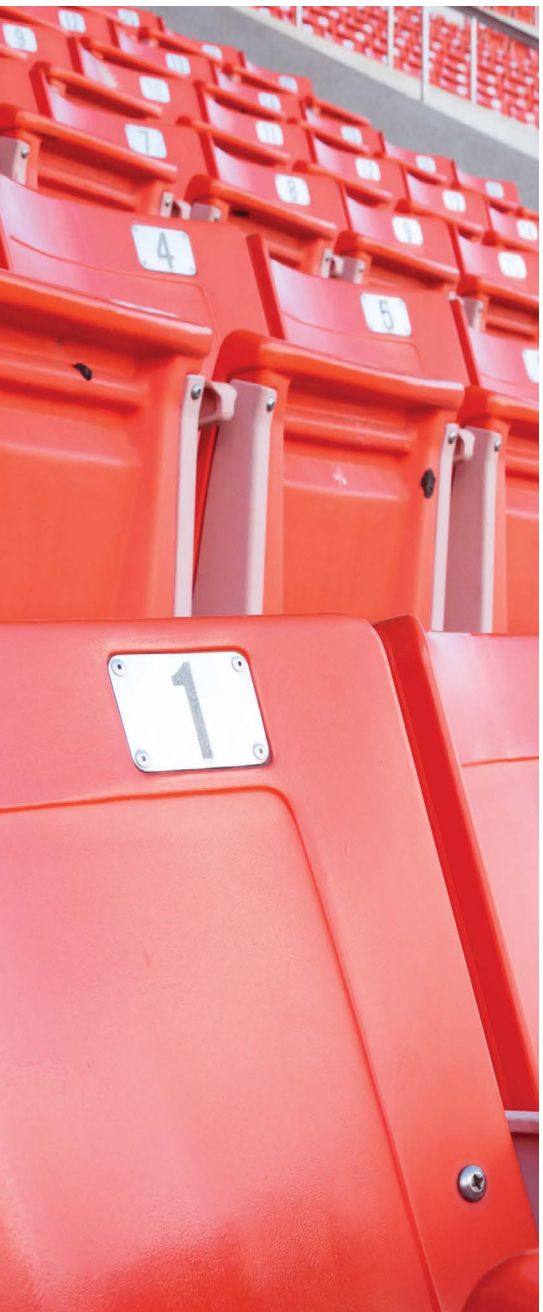
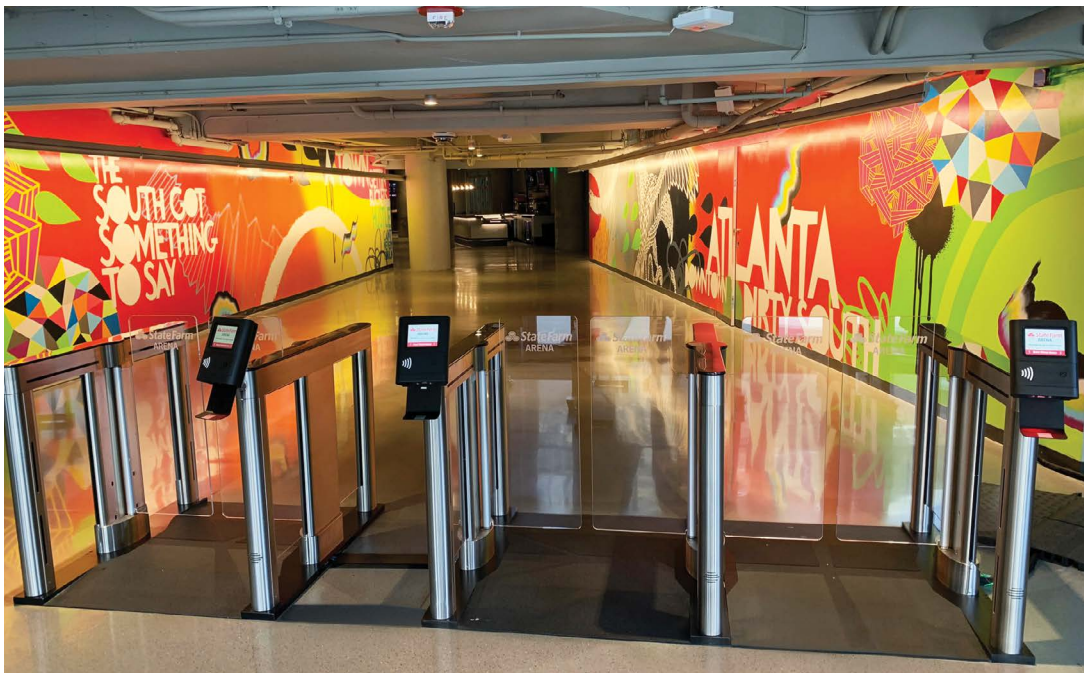
ALVARADO











Self-Service/Contactless Admission Control

IntraQ Product Sales Guide

ALVARADO

MOVING FORWARD: CONTACTLESS/TOUCH-FREE ENTRY SOLUTIONS

In today's world, venues need the ability to configure entry areas in order to minimize personal interactions, support social distancing and provide a safe and hygienic experience for guests and staff alike. Contactless, self-service admission control solutions from Alvarado can help meet these objectives. Offerings include:

- Portable products that can be spaced to meet changing social distancing requirements
- Products that minimize interactions between guests and staff during the entry process
- Products that allow staff to focus on more than validating tickets
- High throughput capabilities on all products with a frictionless experience for guests/fans
- Products that eleminate touching/contact during the entry process through flexible scanning options

FLEXIBLE SCANNING OPTIONS

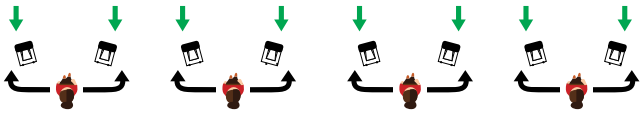
Guests self-scan their preferred media type for touch-free entry.



REDUCED STAFFING REQUIREMENTS

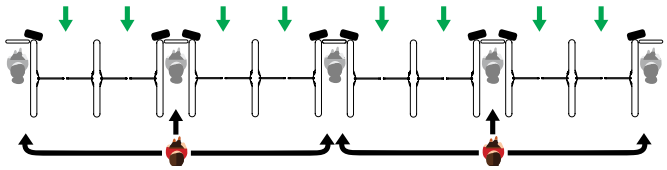
A single staff member can monitor multiple devices while also being more observant of surroundings. Our self-service access control solutions can also display custom messages to guests as they enter and/or free up staff to perform other safety measures (i.e. temperature checks) if necessary. In the examples below, staff members can monitor multiple portable pedestals or turnstiles from a distance.

Portable Guest Entry



IntraQ Portable Pedestal staff reduction example: One staff per two units and pedestals can easily be moved/re-positioned based on crowd volume.

Secure Guest Entry



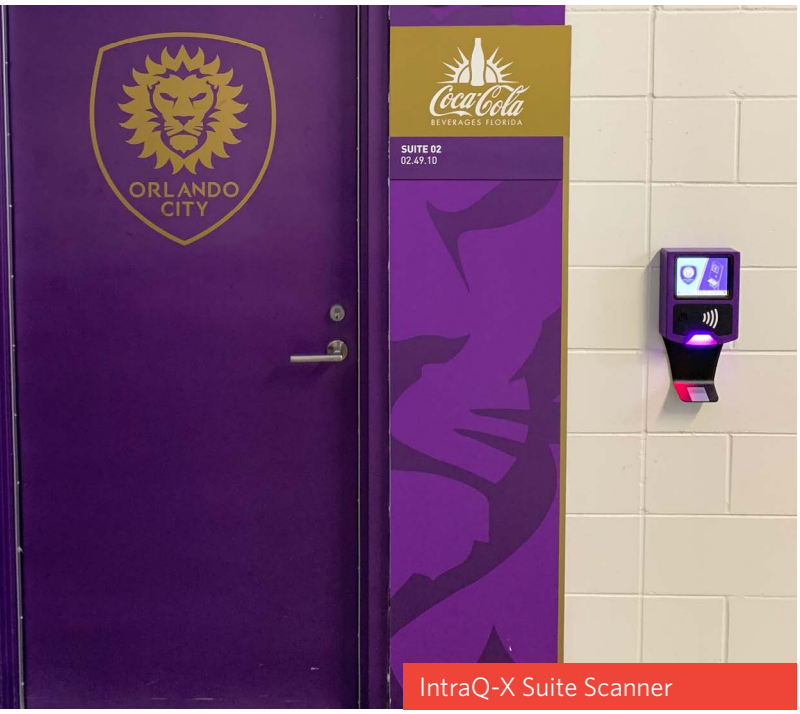
IntraQ-SU5000 staff reduction example: One staff per four lanes with areas for guest assistance (represented in gray).

IntraQ PRODUCT FEATURES

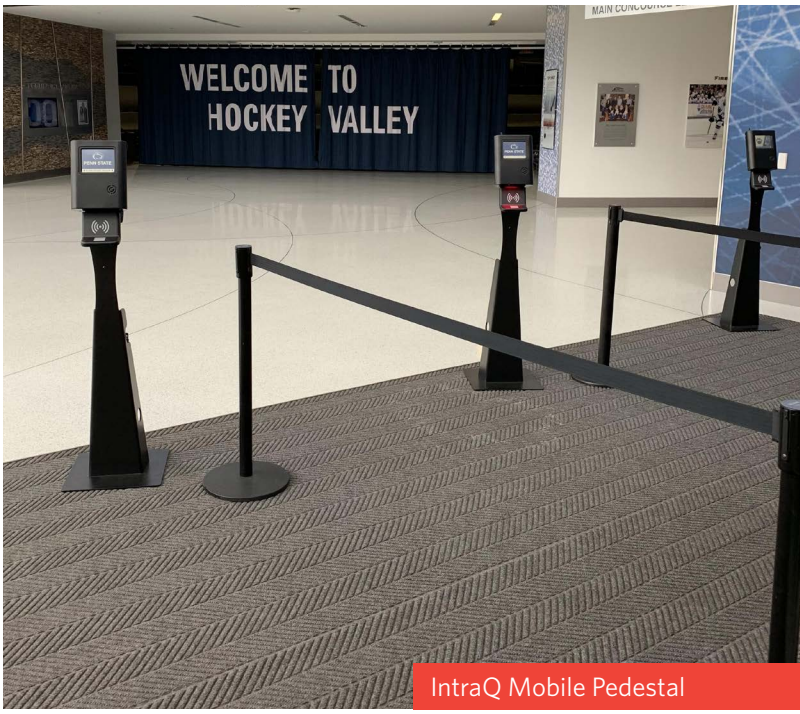
- Integrates with leading ticketing system providers worldwide
- Validates 1D/2D barcoded tickets (printed or digital/mobile)
- Validates RFID/NFC media including Apple and Google contactless tickets
- Excellent scanning in varying light conditions
- TFT color touchscreen with customizable screens for advertising, sponsorship, etc.
- User definable audio and rear LED signals for attendant notification
- GateUtility device management platform to manage installed devices
- Available variations and PoE+ operation for custom applications
- WiFi communication standard on pedestals, optional on other IntraQ devices



IntraQ-SU5000 Optical Turnstile



IntraQ-X Suite Scanner



IntraQ Mobile Pedestal


IntraQ Portable Pedestal



IntraQ-X Suite Scanner

IntraQ PRODUCT LINE-UP

IntraQ WIRELESS & BATTERY-POWERED PORTABLE PEDESTAL

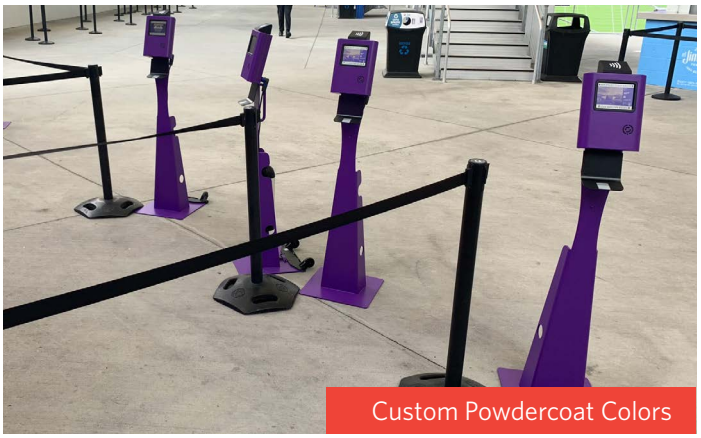
A true game changer, the compact and lightweight IntraQ Portable Pedestal uses Wi-Fi communication and provides up to 20+ hours of normal operation on a full battery charge. With our uniquely designed portable dolly with bracket and handle, the IntraQ can be easily moved and re-positioned to meet venue and crowd requirements before, during and after events. The IntraQ pedestal comes standard in black or can be powder coated in any available color.

IntraQ-SU5000 TOUCHLESS OPTICAL ADMISSION TURNSTILE

Alvarado's IntraQ-SU5000 offers added security in an aesthetically pleasing and highly customizable package. When printed or digital credentials are validated, the barrier panels open away, providing touchless entry. The IntraQ-SU5000's intelligent optical detection system recognizes and notifies of instances such as tailgating or forced entry attempts. Custom cabinet colors, LED illumination, logo etching on panels, and floor-saver platforms for simplified installation are some of the customization options available.

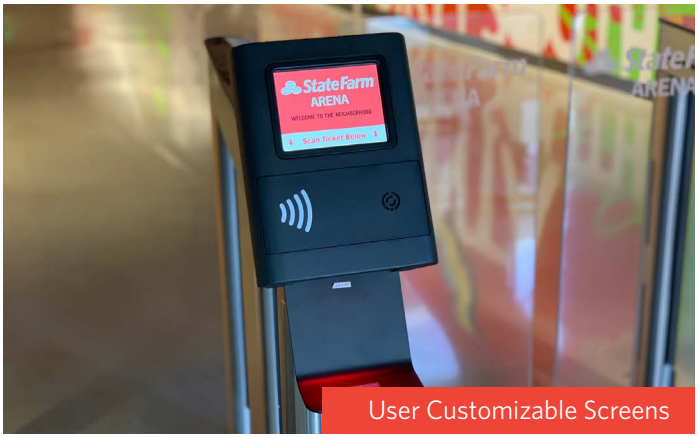
IntraQ-X SUITE ACCESS

The compact IntraQ-X terminal is a wall-mounted PoE+ (Power-over-Ethernet Plus) device installed adjacent to electrically locked doors. When a valid credential is presented, the IntraQ-X unlocks the door, allowing entry. The device also features a color customizable LED indicator for branding and service notification purposes.


Custom Powdercoat Colors



Advanced RFID/NFC Support



User Customizable Screens



PoE+ and Relay Output

IntraQ SELECTION MATRIX

Use the matrix below to compare operational features on the IntraQ models. Please contact Alvarado for questions on any other models we offer.

IntraQ MODELS	IntraQ FEATURES									
	Advanced RFID/NFC & Barcode Support	Customizable Screens for Branding and Sponsorship	Rear LED and Audio	Front LED and Audio	Wireless Comm.	Battery Operated	PoE+ Operation	Relay Output	Estimated Staff Distancing	Estimated Staff Reduction
Portable Pedestal	✓	✓	✓	–	✓	✓	Optional	–	6′	30%
SU5000 Optical Turnstile	✓	✓	✓	–	Optional	–	–	✓	10′+	50%+
Suite Scanner	✓	✓	–	✓	–	–	✓	✓	10′+	N/A
Wall Mount Terminal	✓	✓	–	–	–	–	✓	✓	10′+	30-50%
Desktop Terminal	✓	✓	✓	–	Optional	–	✓	Optional	6′	30%

TICKETING INTEGRATION

All of Alvarado's self-scanning, touchless solutions offer seamless integration with leading ticketing system providers including Ticketmaster, Paciolan, Tickets.com, Gateway, Ticketek, Accesso, Tessitura and many others in the collegiate, professional, performing arts and general admission space.

ACCESS CONTROL SOFTWARE AND APPLICATIONS

Alvarado offers multiple options for seamless integration with our full line of intelligent admission devices. Whether you require Alvarado's industry leading GateLink10 access control software or simply want to use our intelligent admission devices with your existing access control provider, Alvarado has the solution.

GateLink

Alvarado's Gatelink10 is full featured access control software designed for use at both reserved seat and general admission venues. Highly flexible, the software allows venues to tailor the application to individual site requirements. GateLink10 is interfaced with many leading ticketing companies and the software supports all technology-driven ticketing trends.

GateLink10 is a single venue entry control solution and can be implemented on-site or remotely. The application is suitable for all venues, including very large venues with hundreds of intelligent admission devices.

GateLink10 Multi-Venue is designed to host multiple smaller venues remotely on a single server, providing synchronization across different time zones.

DirectConnect

Alvarado's DirectConnect API allows third-party access control systems to communicate directly with our intelligent admission devices through clear, easily implemented web service protocols. DirectConnect opens Alvarado's suite of intelligent admission entry control devices to ticketing companies and venues without the expense and hassles of annoying middleware.

GateUtility

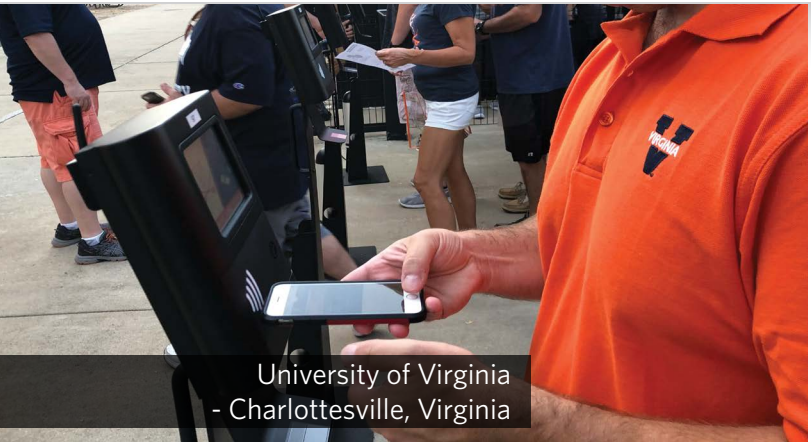
Our intelligent admission devices come with our GateUtility device management application. This browser-based utility allows authorized users to manage installed devices over the facility's network. Among other things, GateUtility allows users to upload software updates and change device configurations, display graphics and audio files remotely.

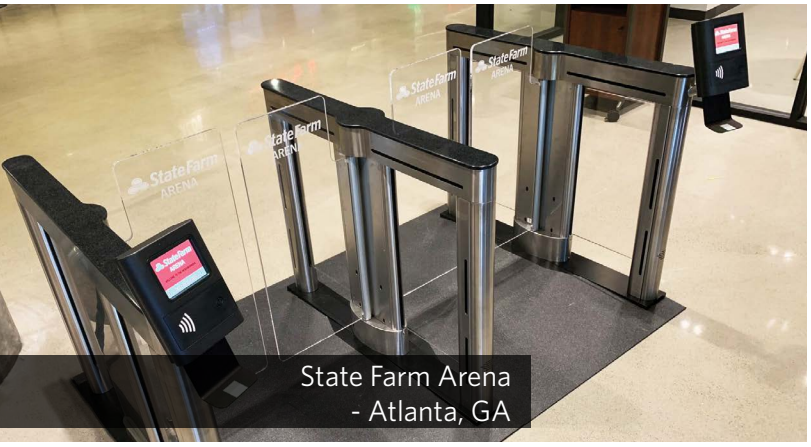
"Tap-and-Go!" Digital Wallet Integration

Alvarado's intelligent admission devices now feature the ultimate "tap-and-go" support for Apple VAS, Google Smart Tap and MIFARE smart tickets. Using highly secure NFC digital credentials, fans no longer have to fumble around trying to find the correct ticket on their phone. Instead, guests simply present their phone or smart watch to an Alvarado device to display the correct ticket automatically. Once authenticated, the ticket is validated for entry.



INSTALLATIONS


University of Virginia
- Charlottesville, Virginia



State Farm Arena
- Atlanta, GA



Orlando City FC
- Orlando, FL

EXAMPLES OF ALVARADO'S CUSTOMERS

Atlanta Hawks Basketball Club · D.C. United · Orlando City · Chicago Cubs · Philadelphia Phillies · Toronto Blue Jays · Baltimore Ravens · Pittsburgh Penguins · Gaylord Hotels · North Carolina · LSU · Stanford · Penn State · Michigan · Nebraska · Wisconsin · Oklahoma · Texas A&M · Dayton · Virginia · California

And many more...

Why Alvarado?

With over 20 years' experience providing admission devices and access control software, Alvarado's contactless, self-validating products help venues around the globe transform the access contro process throughout the facility. To see Alvarado's full portfolio of intelligent admission devices and access control solutions, visit www.alvaradomfg.com