SU5000

Barrier Optical Turnstile

The Supervisor 5000 is the thinnest optical turnstile available. It has clear, bi-directional motorized barrier panels and a stylish, architectural design that enhances any access control installation.



COMMON APPLICATIONS

- Employee and Visitor Access Control
- Time and Attendance Integration

TYPICAL INSTALLATION SITES

- Government Facilities
- Corporate Lobbies
- Health/Recreation Centers

FUNCTION

The Supervisor 5000 provides bi-directional access control and other operational and passage modes (described below). In controlled passage mode, upon receipt of a valid card signal from an access control system, the motorized barriers of the turnstile open away from the user, and integrated sensors allow a single user to pass through the turnstile in the requested direction. If an unauthorized user attempts to tailgate on the entry, the unit will recognize the illegal passage, a violation alarm will sound and red notification lights will flash.

The SU5000 utilizes tandem motorized barriers, distributed processing and integrated optical sensors to control access. The optical sensors detect patrons, determine the direction of patron movement and (in conjunction with the facility access system) detect unauthorized users. In addition to detecting "piggybacking" or "tailgating" on allowed entries, the SU5000's sensors prevent barriers from closing on users. If the barriers do encounter an obstruction on either opening or closing, the SU5000's software detects the obstruction and takes corrective action, precisely controlling the motors to minimize impact.

While access control throughput will depend on the access control system and readers used, the SU5000 supports extremely rapid throughput. It will "stack" valid scans and process patrons as fast as they can walk through the turnstile.

IP-based communication and configuration functionality is included in all SU5000 optical turnstiles, making it possible to adjust core turnstile settings via a TCP/IP network session using an included web application called LaneConfig. Using a PC, tablet or smart phone, this application allows adjustment of configurable features – such as alarm sounds, motor settings, optical settings, detection settings, tailgating, safety sensor settings, alarm timer settings, etc. – over a TCP/IP network. If the turnstiles are not networked, adjustable features are configured by loading LaneConfig on a laptop and plugging directly into an Ethernet port in the turnstile.

Alvarado also offers a web-based monitoring and scheduling application (optional) called GateKeeper. This application provides a virtual desktop of installed turnstiles, providing an attendant a convenient method to view and control day-to-day operational functions such as alarm notifications, implementing one-time passages, and changing turnstile operational modes.

GateKeeper also includes a scheduling function that allows a facility to automate changes in turnstile operational modes. This convenient functionality allows facilities to automatically implement desired turnstile operational changes at preset times such as at the beginning and end of shifts, lunch times, weekends, holidays, etc. GateKeeper provides a complete log of turnstile activity, for such items as activations, alarm conditions, and operational mode changes. Activities of attendants using GateKeeper are tracked as well.

More information about LaneConfig and GateKeeper is available in the Available Related Applications section of this document. Additional detailed information can also be obtained by contacting Alvarado technical support.

AVAILABLE CONFIGURATIONS

SU5000 / SU5000E

The SU5000 consists of a pair of end cabinets with moving barriers that create a single 28″ wide passageway. The SU5000E is an extension center cabinet, with the same dimensions as an end cabinet, used to create additional turnstile passage lanes with the addition of a single cabinet. For example, one SU5000 and one SU5000E would be used to create two lanes. Additional extension center cabinets are used to create additional lanes; e.g., one SU5000 and two SU5000Es create three lanes. An unlimited number of center cabinets can be added.



28″ passage width - mid-height barriers

SU5000-A / SU5000E-A

The SU5000-A consists of a pair of end cabinets with moving barriers that create a single 36″ wide passageway. The SU5000E-A is an extension center cabinet with wider barriers to allow an additional 36″ passage lane to be created with the addition of a single cabinet as described in the section above. An unlimited number of center cabinets can be added.

USING TURNSTILE LANES WITH DIFFERENT SIZED PANELS

Center cabinets that have a 28″ passage barrier on one side and 36″ wide barrier, or different height barrier, on the other side are available.



Multi-lane configuration with 36″ passage width on left; 28″ passage width on right - mid-height barriers

AVAILABLE FINISHES

STAINLESS STEEL, POWDER COATED AND PLATED

External cabinet materials are fabricated from #304 stainless steel polished to a #4 satin finish. Powder coated and plated cabinets are available (see Options).

MATERIALS

CABINET

Cabinets are fabricated from #304 stainless steel.

CABINET LIDS

Cabinet lids are fabricated from Livingstone solid surface acrylic (color: Starry Night Black). Lids can also be provided in any available solid surface color. Stainless steel inlay framed by solid surface is available (see Options).

INTERNAL FRAME

A powder coated internal steel frame houses electronics, sensors, motors, and mechanical components.

MOVING BARRIERS

Clear moving barriers are fabricated from 0.5" (13 mm) thick acrylic with abrasion resistant coating. Barriers come in widths to create 28" or 36" passage openings. Barriers come in three heights: 35" (low); 46" (mid); and 69" (high). High (69") barriers are fabricated from 0.75" (19 mm) thick acrylic with abrasion resistant coating. Moving barriers can be etched with a customer supplied design (see Options).

SIDE PANELS

Clear side panels are fabricated from 0.375" (9 mm) thick acrylic with abrasion resistant coating. Side panels can be etched with a customer supplied design and/or illuminated (see Options).

CONTROLS, OPERATIONAL MODES AND FUNCTIONALITY

CONTROL MECHANISMS

The precise movement of the SU5000's motorized barriers is accomplished through brushless DC motors working in conjunction with position encoders and motor controllers. A main turnstile controller runs the operational application and interfaces to the motor controllers and optics over an internal, high-speed serial bus. The turnstile controller also interfaces to Alvarado configuration and administrative applications, LaneConfig and/or GateKeeper, via TCP/IP – see Available Related Applications.

PASSAGE MODES

The SU5000 offers the following user-configurable passage modes:

Controlled Passage	Barriers are closed, securing the turnstile. Upon receipt of an authorization signal from an access control system, the barriers move away from the user to the open position, allowing a single passage in the authorized direction. The barriers return to the closed position after the user has passed through the turnstile or the time frame allowed for an entry to occur has expired. Controlled Passage can be implemented either in a single direction or bi-directionally.
Free Passage	Authorization signal is not required for a user to pass through the turnstile. Barriers are closed until a user enters the lane at which time the barriers automatically open in the direction of travel. Barriers close behind the user when it is safe to do so. Free Passage can be implemented either in a single direction or bi-directionally.

No Passage (Direction Closed)	No passage is allowed. The barriers are closed and remain closed. Valid electronic credentials are ignored and passage is not allowed. The barrier will still open in the "exit" direction if a fire alarm or life safety input is received. No Passage can be implemented either in a single direction or bi-directionally.
Visitor	Allows visitors and groups without credentials access through the turnstile. When placed in visitor mode, the barriers open and remain open. Passages in either direction are monitored and an I/O output is provided for each passage.

OPERATING MODES

Normally Closed	The barriers are closed securing the turnstile.
Barrier Disabled	The barriers remain open, allowing the unit to function as a barrier-free optical turnstile.

USER STATUS DISPLAY

An illuminated user status display is flush mounted within the cabinet lid above a white arrow indicating the direction of passage. The user status display lights are configured in the following manner:

Yellow Light	An illuminated yellow light means the turnstile lane is ready for card presentation.
Green Light	An illuminated green light indicates passage is allowed and/or a valid credential has been presented. A flashing green light indicates the turnstile lane is in Free Passage mode.
Red Light	An illuminated red light indicates passage is prohibited in the turnstile lane. A flashing red light indicates the turnstile has an alarm condition and/or invalid credentials have been presented.







OPEN / CLOSE STATUS LIGHTS

An opaque end piece is mounted to the upper end "leg" on each side of the turnstile diffusing green and red signal lights. The lights function similar to toll booth lights, and perform in the following manner:

Green	An illuminated green bar indicates the turnstile is open for use. The bar remains green when a valid card input is received.
Red	An illuminated red bar indicates the turnstile is closed for use. The barrier will not open in the direction of travel unless the direction is "exit" and a fire alarm or life safety input is received.
Red Flashing	A flashing red bar indicates the turnstile has an alarm condition. The duration of the alarm condition and flashing is user definable for select alarms through LaneConfig software.





FUNCTIONALITY - USER CUSTOMIZABLE FEATURES AND AVAILABLE TOOLS

In addition to the available passage and operating modes, the SU5000 has a number of additional user-customizable

features. These features allow turnstiles to be "tuned" to the operational requirements of an application and allow users to associate individual audio sounds with operational states and alarm conditions. SU5000 turnstiles also come with tools to assist service personnel with setup, diagnostics and troubleshooting.

Customizable features and custom sounds are downloaded to turnstiles over a TCP/IP network using the included LaneConfig application. Users may create and install their own audio sounds in the form of .wav files.

Prior to shipping, turnstiles are configured with settings and default sounds that are appropriate for most facilities. A summary of configurable features and setup/diagnostic tools is listed below.

Operational Adjustments	Description
Barrier Breakaway	Controls barrier breakaway force if manually forced
Barrier Impact	Controls barrier operation if moving barriers encounter an object during operational cycle
Access Timeout	Valid credential presented but user does not pass through turnstile; controls time before barriers close and turnstile resets
Object	Controls object detection size
Tailgating	Controls tailgating sensitivity
Unauthorized Entry	Controls number of entry sensors a user can block before triggering alarm
Blocked Sensor	Controls time before alarm is generated if sensors are blocked

Operational Sounds / Alarms	Description	Configurable Sounds
Access Granted*	Good card	√
Access Denied*	Bad card	√
Unauthorized Presence*	User enters turnstile without presenting card	√
Tailgating/Unauthorized Passage*	Tailgating/unauthorized passage detected	√
Blocked Sensor	Sensors not cleared	√
Unsafe to Open/Close*	Barriers are not opening/closing due to unsafe condition	√
Barrier Breakaway	Barriers have been forced open	√
Barrier Impact	Barriers encounter an object when moving	√

*Configurable for both entry and exit direction

Setup / Diagnostic Tools	Description	Configurable Sounds
Barrier Position (Home)	Barrier home position setting	N/A
Barrier Position (Open)	Barrier opening position setting	N/A
Startup	Appropriate startup engaged	√
Barrier Lingers	Barriers have stayed open past the allotted time to close	√
Debug	General debug application for troubleshooting	N/A
Optic Debug	Debug application for optics	N/A
Motor I/O Debug	Debug application for motor communication	N/A
Emergency Override Direction	Allows installer to set emergency override direction	N/A

ALARM CONDITIONS

In the event of an alarm condition, the designated alarm sound is played (see chart on previous page) and both the status icon display and open/closed status lights will illuminate red. An I/O output is also provided for most alarm conditions - see Turnstile Interface to Access Control System section.

BARRIER BREAKAWAY

All SU5000 turnstiles utilize motor force and an electromechanical brake to provide adjustable resistance against a user pushing or pulling the barriers open. The force it takes to push or pull barriers open is an adjustable setting, up to the product maximum. Approximate maximum holding force measurements are available from Alvarado. When the set or maximum holding force is reached, the barriers "break away" and automatically reset to the home (closed) position.

BARRIER CYCLE TIME

This is an adjustable feature. Factory set, and recommended, opening speeds are 1.0 seconds for low- and mid-barriers and 1.5 seconds for high-barriers (69").

BARRIER IMPACT

In the event that the barriers encounter resistance while opening or closing, barriers will stop moving, an alarm will sound, and the user status display and open/closed status lights will illuminate red to indicate an alarm condition. The barriers will automatically reset once the obstruction is cleared. The barrier impact setting is adjustable.

EMERGENCY OVERRIDE / FIRE ALARM

Activation to open the barriers in conjunction with a fire alarm or other life safety system is achieved by supplying a sustained dry contact to the SU5000. During emergencies the SU5000 barriers will open in the exit direction and remain open. Status lights and alarm notifications will turn off.

POWER FAILURE

In the event of a loss of power to the unit, the barriers of the SU5000 can be freely moved in either direction. When pushed or pulled to the open position the barriers will remain open. As an available option, the barriers can automatically open in the exit direction on power loss. See 'Automatic Opening of Barrier on Loss of Power' in Options section.

CARD READERS

SPACE FOR INTERNAL INSTALLATION OF CARD READERS

Slim style proximity readers can be mounted on either side of the turnstile underneath the cabinet lid. The internal space available is 1.0" H x 1.9" W x 6.5" D (25 mm x 48 mm x 165 mm). Larger readers are typically mounted on the Adjustable Reader Mounting Attachment (see Options). Alvarado can also provide other custom options.

TURNSTILE INTERFACE TO ACCESS CONTROL SYSTEM

There are two types of interfaces to allow an access control system to operate with the SU5000:

Dry Contact

Single passage activation, and other functionality, is achieved by supplying an isolated, voltage-free, momentary dry contact at the appropriate location on the I/O control board. Various outputs are also available to provide information on turnstile operational status and activity. A description of available input and output signals is provided below.

Input Signal	Entry / Exit
Direction Closed	√
Good Card (Activation)	√
Bad Card	√
Passage – Free Pass Mode	√
Single Entry Override	√
Life Safety Input	√

Output Signal	Entry / Exit
Authorized Passage	√
Unauthorized Passage	√
Unauthorized Presence	√
Sensor Blocked	√
Lingering Barrier	√

TCP/IP

A TCP/IP interface is also available. This method allows a third party access system to control turnstile operation similar to the dry contact method, through the use of TCP/IP commands and responses. There is an additional charge for this interface method and implementation requires a programming effort on the part of the access system provider. Contact Alvarado for pre-evaluation of project requirements.

AVAILABLE RELATED APPLICATIONS

There are two additional applications that are available with the SU5000.

LANECONFIG

LaneConfig is a web-based application that comes standard with all SU5000's. The application allows configurable features of the SU5000 and software updates to be installed over a network. Use of LaneConfig in a networked setting eliminates the need to physically plug into individual turnstiles to change turnstile configurations or update software. LaneConfig is accessible from a PC, tablet or smart phone that is networked to installed SU5000 turnstiles.

In installations where SU5000 turnstiles are not networked, LaneConfig is loaded on a laptop which is temporarily plugged into the Ethernet port of individual turnstiles when turnstile configurations are changed or software is updated.

GATEKEEPER

GateKeeper is an optional web-based application that allows all Alvarado optical turnstiles installed at a site to be monitored and controlled from a single PC. GateKeeper allows control of virtually all day-to-day operating functions, including designating a turnstile as entry or exit, opening or closing a turnstile, and allowing single passage overrides

for guests or personnel that have forgotten their access card. The application also includes various other functions. These include an emergency "open all turnstiles" capability that is in addition to the emergency override/fire alarm capabilities described earlier in this document. The application has tiered login levels with three levels of security (User, Supervisor and Administrator). The higher permission levels enable various additional features and settings.

GateKeeper has an intuitive web interface that gives desk attendants a current "status" of all installed turnstiles. In addition, when alarm conditions occur, the application provides both visual and audio notification of what happened. All actions (such as passage overrides), and turnstile alarms, are logged. Logs may be printed or saved for recordkeeping or diagnostic purposes.

GateKeeper also includes a built in Event Scheduler. This extremely useful tool allows day-to-day operational changes that are often implemented at sites to be scheduled and automatically implemented without the need for a guard or attendant to "remember" to change settings. Event Scheduler allows operation templates to be saved and then automatically implemented at user-defined times. Examples include changing the entry status of turnstiles (entry, exit, bi-directional control or free passage) at set times of the day. Similarly, a facility may want barriers activated or disabled at select times and/or only specific lanes operational on weekends and holidays. This flexibility allows turnstiles to be used more efficiently, can decrease the number of turnstiles that may be needed and allows Alvarado's optical turnstiles to seamlessly integrate into a customer's operational requirements.

A single license of GateKeeper allows users to control all turnstiles installed at a single licensed site.

OPTIONS

ALTERNATE LID COLORS AND MATERIALS

Lids can be provided in any available solid surface color. Lids with a laser cut stainless steel inlay within a solid surface frame can be provided. Select alternate materials are also available.

ALTERNATE POWER SUPPLY

A 220-240 VAC, 50 Hz power supply and EU wiring scheme.

AUTOMATIC BARRIER OPENING ON LOSS OF POWER

An enclosure houses the turnstile UL listed power supply and power buffer. On loss of power, the power buffer retains power to automatically open the barriers in the exit direction.

BARCODE IMAGER FOR VISITOR IDENTIFICATION

A 1D/2D barcode imager can be installed on either or both sides of the turnstile. The imager is recessed into the right-hand leg of the turnstile with a credential insert opening located below the Open/Closed Status Light. The standard imager used is the Honeywell 3310g, with either an RS-232 or an adjustable Wiegand output.

This option is generally used to scan visitor identification credentials. If barcodes are the primary identification credential used at the installation, discuss other barcode reader options with Alvarado.


Barcode Location Imager

BARRIER HEIGHTS

Moving barriers are available in low (35″), mid (46″) and high (69″) heights. Low and mid-height barriers are 0.5″ (13 mm) thick. High (69″) barriers are 0.75″ (19 mm) thick.

BARRIER / SIDE PANEL ETCHING

Customer's choice of logo/artwork may be etched on the moving barriers and/or side panels. Contact Alvarado for space limitations.



Barrier/Side Panel Etching

BARRIER WIDTHS

Moving barrier widths may be customized to meet unique installation requirements.

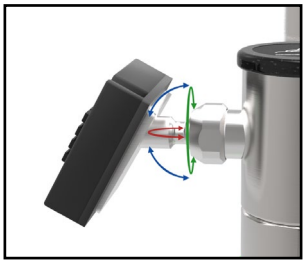

Floor Saving Platform

PLATFORM

A platform for either single turnstile or multi-turnstile configurations is available. The passageway area of the platform is powder coated with a highly-textured black coating. The platform includes enclosed cable runs and eliminates the need for trenching or stubbing up conduit from floor.

CARD READERS / PHYSICAL ACCESS DEVICES

Due to the extremely slim architectural profile of the SU5000, generally only mullion-sized readers can be housed inside the cabinet. To accommodate larger readers and similar user interface devices, Alvarado offers an optional Adjustable Reader Mounting Attachment, which is factory installed on one or both ends of the turnstile. When ordering this option, provide the reader manufacturer, model number and a physical sample of the device to Alvarado.


Adjustable Reader Mounting Attachment

CLIMB OVER DETECTION

Load cells are installed underneath the lid to detect an unauthorized user attempting to climb on the lid to gain entry.

CUSTOM CABINET FINISHES

External cabinet materials may be powder coated in a variety of colors. Cabinet materials can also be plated in a variety of finishes.

ELEVATOR DESTINATION DISPATCH

The SU5000 can integrate with virtually any Elevator Destination Dispatch solution to direct users to the correct elevator when presenting their authorized credentials. The dispatch display can be mounted directly to the turnstile, eliminating the need for employees/visitors to identify themselves a second time when entering an elevator.

LONGER INTERCONNECT BETWEEN CABINET CABLES

Longer interconnect cables are available to accommodate installations where standard conduit runs are not available. The standard interconnect cable length is 8′ (244 cm). Cables are also available in 20′ (610 cm) or 40′ (1220 cm) lengths.

POWER SUPPLY - EXTERNAL ENCLOSURE

A portable enclosure houses the Supervisor primary power supply. The enclosure houses up to three power supplies (one power supply is required per Supervisor turnstile). Conduit entry/exit ports are provided for connecting 110/220 VAC primary power to the power supplies and running 24 VDC power to the turnstiles. The low-voltage wire run should not exceed 100′ using the specified wire gauge (contact Alvarado for aditional information).

SIDE PANEL ILLUMINATION (DYNAMIC)

Dynamic Side Panel Illumination combines Static Side Panel Illumination with dynamic changes to the lighting of the side panel on the right hand side of the turnstile (directly underneath the User Status Display). Depending on turnstile status, the side panel changes color in coordination with the User Status Display. The Dynamic Side Panel Illumination option allows an attendant to visually identify the status of installed turnstiles and quickly identify a turnstile with an alarm condition. Colors used with Dynamic Side Panel Illumination are blue, green and red.

Blue Panel	A constantly illuminated blue panel corresponds with the yellow icon on the User Status Display and means that the turnstile is ready for presentation.
Green Panel	An illuminated green panel corresponds with the green arrow icon on the User Status Display and means that a valid credential has been presented or the turnstile is in “free passage” mode.
Red Panel	An illuminated red panel means the turnstile direction is closed.
Red Flashing Panel	A flashing red panel corresponds with the flashing red stop icon on the User Status Display and means that the turnstile has an alarm condition and/or an invalid credential has been presented.

SIDE PANEL ILLUMINATION (STATIC)

Side panels may be illuminated via low-voltage LEDs in the following standard available colors: white; green; blue; red. Other colors may be available. The panels are constantly illuminated with the selected color when the turnstile is powered.



Side Panel Illumination (Static)

TCP/IP

See the description under Turnstile Interface to Access Control System.

MONITORING AND OPERATIONAL MODE SCHEDULING SOFTWARE

GateKeeper web-based communication and control software communicates with SU5000 turnstiles over a wired TCP/IP network. For more information, see the description provided earlier in this document or contact Alvarado.

TURNSTILE KEY CONTROLS

There are two 3-position key switches installed on the turnstile to control passage modes for both directions of travel. Turning the key to one of three positions overrides current settings placing the turnstile in Controlled Passage mode, Free Passage mode or No Passage mode depending on orientation of the key.

CONDUIT REQUIREMENTS

PRIMARY POWER CONDUIT

.75" (19 mm) power conduit for primary power must be run to each master controller cabinet.
Note: The product standard is 110-120 VAC (use of 220-240 VAC is an option).

LOW-VOLTAGE AND COMMUNICATION CONDUIT

1.5" (38 mm) conduit must be run to allow passage of the interconnect cable between cabinet sets. 8' (244 cm) interconnect cables are included. 20' (610 cm) and 40' (1220 cm) interconnect cables are available options.

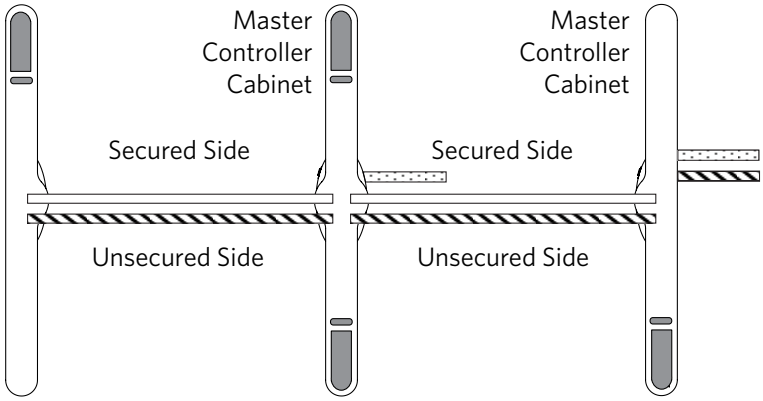
ACCESS CONTROL SYSTEM AND READER CONDUIT

The SU5000 has space for the acceptance of a .75" (19 mm) conduit for access control and reader cabling. Alvarado does not provide cables for access control systems.

TCP/IP CONDUIT

Use of TCP/IP communication with LaneConfig or GateKeeper requires the running of an Ethernet cable to each master controller cabinet. Do not run cable in the same conduit as AC Power.

CONDUIT REQUIREMENTS (CONT.)



.75″ (19 mm) Primary Power Source Conduit

.75″ (19 mm) Access Control System and Reader Conduit

1.5″ (38 mm) Low-Voltage and Inter Cabinet Communication Conduit

Card Reader Location

SHIPPING AND SITE PREPARATION

SHIPPING

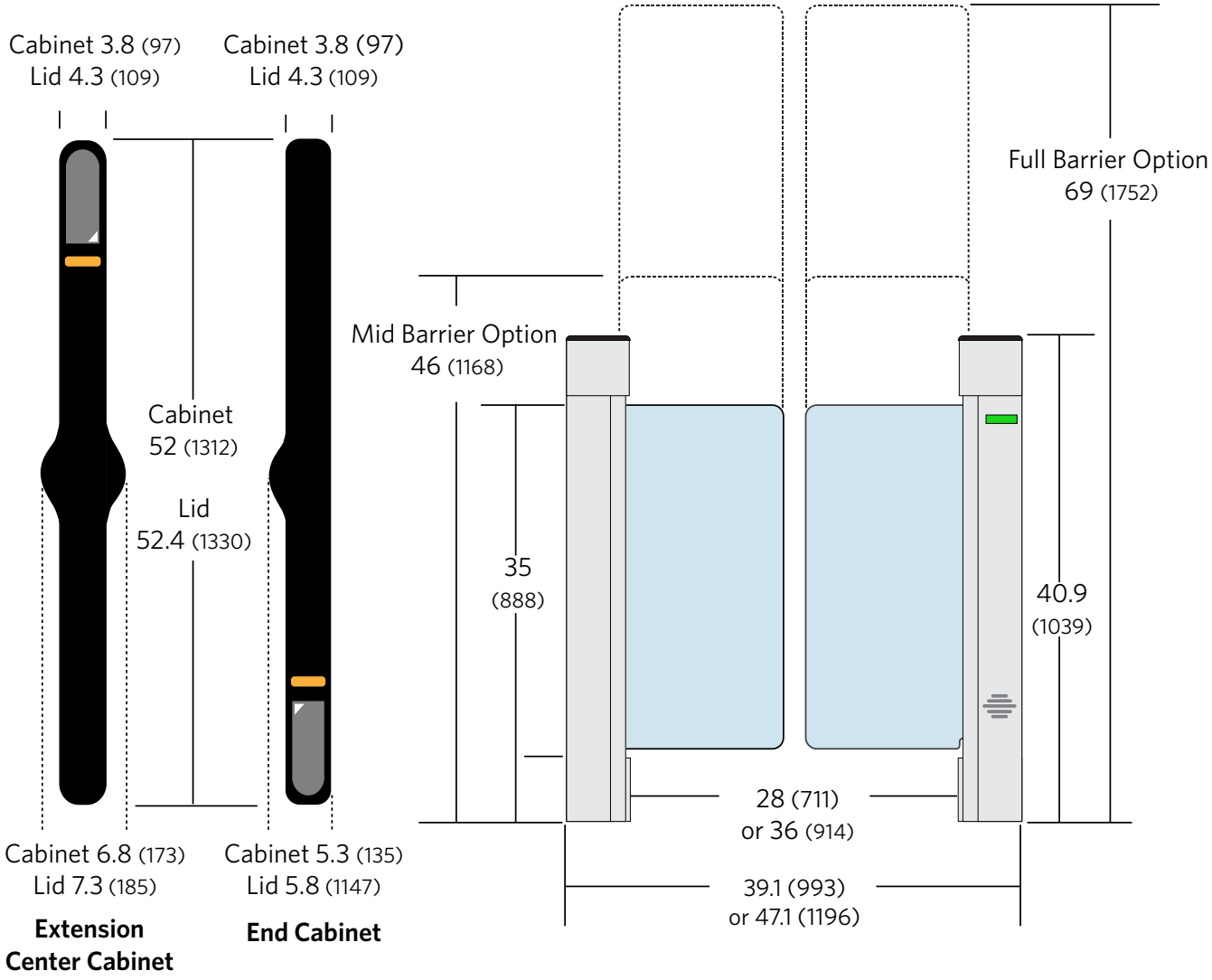
SU5000 cabinets are shipped assembled for easy installation. Each cabinet includes mounting hardware (anchors, bolts, washers, etc.) to mount the unit to a standard, level concrete floor.

SITE PREPARATION

Turnstiles must be installed on a firm foundation in a manner that allows the required power and access control cabling to be pulled into the turnstile cabinet. The slab platform should be a minimum of 4″ (102 mm) deep, level concrete. Installation should be performed by a skilled installer following Alvarado's instructions. Detailed drawings and installation manuals are available online.

TECHNICAL DIMENSIONS

Dimensions are shown in inches (mm). All measurements are approximate.



Approximate Throughput Rates	
Card Reader Type*	**Users per minute**
Proximity	40

*Access control system response is assumed to be instantaneous

Electrical	Description	
UL Rated Power Supply	110-120 VAC, 60 Hz or 220-240 VAC, 50 Hz (optional)	
Power Consumption	Peak: 65W / Operating: 40W / Idle: 20W	
Operational Voltage	Primary power is stepped down and rectified for low voltage 24VDC, 12VDC, and 5VDC operation.	
On/Off Key Switch	An on/off key switch is located on each master cabinet.	
Fuse Protection	A 2.5 amp fuse (slo-blo) is installed in each master cabinet.	
Surge Protection	Alvarado suggests use of surge protection equipment in connection with the installation to protect electronics	
Weights and Environmental		
Product Weight	200 lbs.	91 kg Weight for a standard 28" lane (two cabinets)
Shipping Weight	275 lbs.	125 kg Includes weight of shipping crate(s)
Operating Temperature	50° to 90° F	10 to 32° C
Storage Temperature	32° to 104° F	0 to 40° C
Relative Humidity	15-85% (non-condensing)	--

WARRANTY

For a period of 18 months from the date of purchase, Alvarado will replace or repair, at Alvarado's option, any products or parts which are defective in materials or workmanship, provided recommended installation and maintenance procedures are followed. This warranty is void if damage is due to improper installation, maintenance or use. This warranty is limited to parts only, and does not cover labor or shipping charges incurred in connection with the removal or replacement of warranted products or parts.

This warranty is expressly made in lieu of any and all other warranties, expressed or implied, including, but not limited to implied warranties of merchantability and fitness for a particular purpose. Alvarado shall not be liable for any loss or damage, directly or indirectly, arising from the use of purchased products. In no event shall Alvarado be liable to buyer for consequential damages, special damages, incidental damages, loss of use, business interruption, loss of profits, or damages of any kind arising out of the use or inability to use a purchased product. In no event shall Alvarado be liable for damages which exceed the purchase price of a covered product.