

## IntraQ Storage Guidelines

Follow these guidelines when placing the IntraQ pedestals into long-term storage (at least 60 days). Following these guidelines will help preserve the batteries and prevent damage to the units.

### Preparing the Pedestals

- Ensure the IntraQ head unit is turned off.
- Fully charge all batteries. The charger light will remain solid red while it is charging. When it is finished, it will turn solid green.



Red LED



Green LED



Battery button location  
O=Off, I=On

- Disconnect chargers from batteries.
- Turn the switch on the bottom of the battery to the **Off (O)** position.

#### NOTE

You do not need to disconnect the cable connecting the battery to the pedestal head.

### Storing the Pedestals

- Store pedestals in a cool, dry location.
- Pedestals should be kept indoors and out of the sun when not in use.
- Batteries should not be plugged into the chargers during storage.
- Recharge all batteries after devices have been in storage for **90 days**.

### Returning the Pedestals to Service

If the devices have been in long-term storage, follow the steps below at least 14 days prior to the first post-storage scanning event.

1. Fully charge all batteries.
2. Turn the switch on the bottom of the battery to the **On (I)** position.
3. Power on the IntraQ device and verify it starts up properly.
4. Verify the devices scan tickets and connect to the correct wireless network.

### Support

Contact Alvarado's Entertainment Support department with any questions or issues.

**Phone:** 909-591-8431

**Email:** [helpdesk@alvaradomfg.com](mailto:helpdesk@alvaradomfg.com)